

### SET-BC Service Coordination

- SET-BC Consultant assistance for BC school district teams identifying and requesting SET-BC services in all three tiers through the annual District Request for Service process and provision of information and updates on CORE and SUPPLEMENTAL services throughout the school year

### Tier 1 – CORE Services

- SET-BC Consultant facilitated Professional Development activities (face-to-face or online) designed to show how technology can support student learning within current educational frameworks
- These district services are not allocated but are identified each year on the District Request for Service

### Tier 2 – CORE Services

- SET-BC Consultant facilitated technology-specific training (face-to-face or online) and classroom-based technology solutions that include consultation, training, technology loans and implementation support
- Tier 2 technology training services are not allocated – Tier 2 classroom-based services are annually allocated to each district – both types of Tier 2 services are identified each year on the District Request for Service

### Tier 3 – CORE Services

- SET-BC Consultant facilitated district specialist training and support (face-to-face or online), student-based technology solutions that can include consultation, short term trials, training, technology loans and implementation support
- Tier 3 district specialist training services are not allocated – Tier3 student-based services are annually allocated to each district – both types of Tier 3 services are identified each year on the District Request for Service

### Tier 1 – SUPPLEMENTAL Services

- SET-BC provincially hosted Professional Development activities (face-to-face and streamed) featuring leaders in the field of inclusive education and self-directed courses available through the SET-BC website
- These services are advertised through the SET-BC District Partner network and the SET-BC website

### Tier 2 – SUPPLEMENTAL Services

- SET-BC provincially hosted technology-specific training on commonly implemented technologies and provincially coordinated classroom-based projects designed to focus on emerging trends in the use of technology to support student learning in the classroom setting
- The Provincial Software Acquisition Plan (PSAP) provides preferential pricing for commonly implemented literacy support software and iOS apps
- These services are advertised through the SET-BC District Partner network and the SET-BC website

### Tier 3 – SUPPLEMENTAL Services

- SET-BC provincially hosted district specialist training and support on the use of complex needs technologies – these are advertised through the District Partner network and on the SET-BC website
- SET-BC provincially coordinated projects (e.g. Complex Needs Technology Project, SETdirect) that provide technology for district teams supporting students with complex needs– these are advertised through the SET-BC District Partner network and on the SET-BC website
- SET-BC provided short term loans of complex technology solutions for district specialists interested in trialing technologies with students coming forward for Tier 3 CORE services in the near future – district specialists can find information and request short term loans through Tier 3 consultants or on the SET-BC website



## Quick Start Guide

# SET-BC Services 2017-2018

| Type of Service  | Tier | Description   | Annual Allocation | Request / Application Process   | Request / Application Dates                      | DRFS/CAP deadline                           | Service Information  |
|--|------|---|-------------------|---|--|---|--|
| CORE (District)  | 1    | District-based Pro D events   |                   | Annual District Request for Service                                   | May 15 <sup>th</sup> – Sept 30 <sup>th</sup>     | Sep 30 <sup>th</sup> / Oct 31 <sup>st</sup> | District Services<br><a href="http://setbc.link?districtservices">setbc.link?districtservices</a>                  |
|  | 2    | Classroom technology training events  |                   | Annual District Request for Service                                   | May 15 <sup>th</sup> – Sept 30 <sup>th</sup>     | Sep 30 <sup>th</sup> / Oct 31 <sup>st</sup> | District Services<br><a href="http://setbc.link?districtservices">setbc.link?districtservices</a>                  |
|  | 2    | Classroom-based Solutions   | Yes               | Annual District Request for Service                                   | May 15 <sup>th</sup> – Sept 30 <sup>th</sup>     | Sep 30 <sup>th</sup> / Oct 31 <sup>st</sup> | District Services<br><a href="http://setbc.link?districtservices">setbc.link?districtservices</a>                  |
|  | 3    | Specialist technology training events   |                   | Annual District Request for Service                                   | May 15 <sup>th</sup> – Sept 30 <sup>th</sup>     | Sep 30 <sup>th</sup> / Oct 31 <sup>st</sup> | District Services<br><a href="http://setbc.link?districtservices">setbc.link?districtservices</a>                  |
|  | 3    | Student-based Solutions   | Yes               | Annual District Request for Service                                   | May 15 <sup>th</sup> – Sept 30 <sup>th</sup>     | Sep 30 <sup>th</sup> / Oct 31 <sup>st</sup> | District Services<br><a href="http://setbc.link?districtservices">setbc.link?districtservices</a>                  |
|  | 3    | Student-based Short Term Trials For active Tier 3 students                      |                   | Request through Tier 3 Consultant                                     | Up to Jan 10 <sup>th</sup> for that service year |   | Tier 3 Consultants<br><a href="http://setbc.link?contactus">setbc.link?contactus</a>                               |
|  |      |   |                   |   |  |   | <b>Application Deadline</b>  |
| SUPPLEMENTAL (Provincial)  | 1    | Provincially hosted Pro D events (streamed and face-to-face)                    |                   | Open Online registration  | Scheduled throughout school year                 | 3 days prior to event                       | Upcoming Events Calendar<br><a href="http://setbc.link?upcomingevents">setbc.link?upcomingevents</a>               |
|  | 1    | Self-directed courses (online)  |                   | None  | Available year round                             | None  | SET-BC Website<br><a href="http://www.setbc.org">www.setbc.org</a>   |
|  | 2    | Provincially hosted technology training   |                   | Open Online registration  | Scheduled throughout school year                 | 3 days prior to event                       | Upcoming Events Calendar<br><a href="http://setbc.link?upcomingevents">setbc.link?upcomingevents</a>               |
|  | 2    | Synergy Projects  |                   | School teams submit applications                                      | April – May                                      | Indicated on application                    | Synergy Projects<br><a href="http://setbc.link?synergy">setbc.link?synergy</a>                                     |
|  | 2    | Provincial Software Acquisition Plan (PSAP)                                     |                   | School / District teams join SET-BC provincial software site licenses | Available year round                             | None  | PSAP<br><a href="http://setbc.link?psap">setbc.link?psap</a>   |
|  | 3    | Provincially hosted specialist training   |                   | Invitation through District Partners                                  | Scheduled throughout school year                 | Indicated on flyers                         | Tier 3 Consultants<br><a href="http://setbc.link?contactus">setbc.link?contactus</a>                               |
|  | 3    | SETdirect Social Inclusion Project  | Yes               | Online catalog ordering   | Oct 1 <sup>st</sup> – April 30 <sup>th</sup>     | April 30 <sup>th</sup>                      | SETdirect <a href="http://setbc.link?setdirect">setbc.link?setdirect</a>   |
|  | 3    | Complex Needs Technology Project  |                   | District teams submit one application                                 | Nov 1 <sup>st</sup> – Nov 30 <sup>th</sup>       | Nov 30 <sup>th</sup>                        | District Projects (including CNTP)<br><a href="http://setbc.link?districtprojects">setbc.link?districtprojects</a> |
|  | 3    | Short Term Loans For non-Tier 3 students / district team evaluation or training |                   | District specialist submits short term loan request                   | Sept 15 <sup>th</sup> – May 15 <sup>th</sup>     | May 15 <sup>th</sup>                        | Short Term Loans<br><a href="http://setbc.link?stl">setbc.link?stl</a>   |
|  | 2,3  | Retired Inventory Program   |                   | District teams submit one   | Sept 15 <sup>th</sup> – May 15 <sup>th</sup>     | May 15 <sup>th</sup>                        | Retired Inventory Program<br><a href="http://setbc.link?rip">setbc.link?rip</a>                                    |
| <p><b>HELPFUL LINKS</b>    SET-BC Blog <a href="http://setbc.link?blog">setbc.link?blog</a>    SET-BC eNewsletter <a href="http://setbc.link?news">setbc.link?news</a>    Student and Classroom Stories <a href="http://setbc.link?stories">setbc.link?stories</a>    SET-BC District Partners <a href="http://setbc.link?dp">setbc.link?dp</a></p> <p><b>QUESTIONS?</b>    Training <a href="mailto:concierge@setbc.org">concierge@setbc.org</a>    Service Delivery <a href="mailto:servicedelivery@setbc.org">servicedelivery@setbc.org</a>    Loan Bank <a href="mailto:loanbank@setbc.org">loanbank@setbc.org</a>    General Information 604-261-9450    SETdesk Technical Support 1-866-738-3375</p> |      |   |                   |   |  |   |  |